

# County of Los Angeles

## DEPARTMENT OF PUBLIC SOCIAL SERVICES

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Board of Supervisors  
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First District

YVONNE B. BURKE  
Second District

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Third District

DON KNABE  
Fourth District

MICHAEL D. ANTONOVICH  
Fifth District

February 1, 2007

TO: Each Supervisor

FROM: Bryce Yokomizo, Director

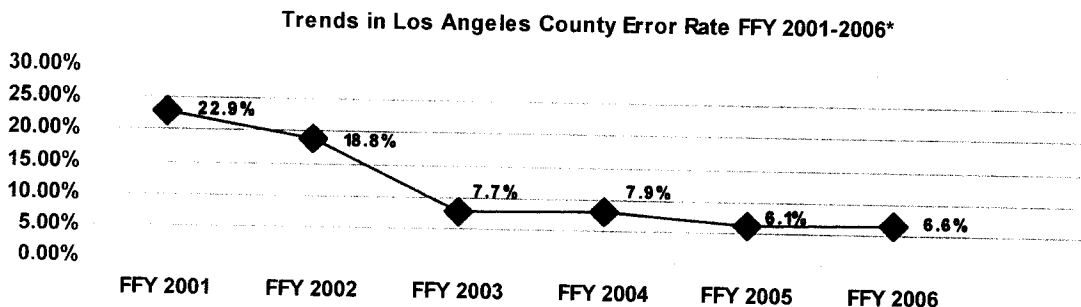
SUBJECT: BOARD OF SUPERVISORS MOTION: L.A. COUNTY FOOD STAMP ERROR RATE PROGRESS REPORT (BOARD ORDER #38 – APRIL 24, 2001)

This is to provide your Board with a quarterly progress report on the Los Angeles County Food Stamp error rate for Federal Fiscal Year (FFY) 2006. Representatives from the Chief Administrative Office have reviewed and concur with the information in this report.

### ERROR RATE

The Department's preliminary QC error rate for FFY 2006 (October 2005 through September 2006) is 6.64% as shown on the chart below, reflecting a slight decrease in the error rate from interim reports to your Board for FFY 2006.

The chart below reflects the Department's annual cumulative Food Stamp error rate over the past six federal fiscal years, including the preliminary error rate for FFY 2006.



Source: State Quality Control System Reports  
\* Preliminary

*"To Enrich Lives Through Effective And Caring Service"*

DPSS continues to monitor internal payment accuracy through audits in each district office, and the offices are ranked based on these reviews (see attachment). District managers are held accountable for their error rate performance.

### **CORRECTIVE ACTION ACTIVITIES UNDERWAY**

In my report of October 24, 2006, I informed your Board that we had experienced spikes in the error rate due to increased participant caused errors. The Department has implemented a number of additional corrective action activities to aid in reducing the participant error rate. The Department is also partnering with the State on presentations to eligibility staff to heighten awareness of payment accuracy.

New corrective actions in progress to reinforce policy and eliminate error prone areas include development of the following:

- Income training
- Listing of participants with In-Home Supportive Services earnings
- Listing of participants who are Child Care providers
- Reinforced training in housing composition
- Training on how to correctly complete case reviews on LEADER.

### **FOOD STAMP SANCTION/REINVESTMENT**

California and Los Angeles County still have \$12.5 million "at risk" each year through FFY 2007, if the State's Food Stamp error rate goes above 7.4%. Based on the most current available error rate information for the State, California's preliminary error rate for FFY 2006 (October 2005 through July 2006), is 6.29%, which is below the 7.4% target.

I will continue to keep your Board advised with quarterly reports on the Food Stamp error rate.

BY:ps

Attachment

c: Chief Administrative Officer  
County Counsel  
Executive Officer, Board of Supervisors  
Auditor-Controller

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC SOCIAL SERVICES  
Research, Evaluation and Quality Assurance Division  
Quality Assurance Program Review  
Agency Only Food Stamp Payment Error Rates by District

FFY 2006

	Oct 2005	Nov 2005	Dec 2005	Jan 2006	Feb 2006	Mar 2006	Apr 2006	May 2006	Jun 2006	Jul 2006	Aug 2006	Sep 2006	Oct 2005- Sept 2006
<b>GR SPECIALIZED</b>													
Civic Center	0.52%	0.00%	0.00%	0.36%	0.00%	0.42%	2.37%	0.00%	0.00%	0.00%	0.00%	0.00%	0.32%
Wilshire Special	0.00%	0.00%	4.36%	0.68%	0.00%	0.39%	0.00%	2.01%	4.25%	3.79%	0.32%	0.92%	1.34%
Southwest Special	0.00%	1.44%	1.75%	0.77%	3.56%	2.21%	2.74%	3.52%	2.01%	0.55%	0.00%	0.00%	1.71%
South Special	0.32%	0.00%	0.00%	6.72%	6.05%	1.08%	0.00%	1.14%	1.39%	1.71%	0.00%	0.83%	1.74%
Metro Special	2.28%	1.67%	0.60%	4.23%	6.01%	0.62%	0.14%	3.15%	1.63%	0.83%	0.00%	1.68%	1.97%
Rancho Park	3.68%	1.40%	0.74%	0.84%	0.00%	8.92%	8.89%	4.65%	10.83%	1.89%	1.29%	0.00%	3.41%
<b>ALL OTHER DISTRICTS</b>													
Paramount	0.16%	0.66%	0.00%	0.52%	2.06%	0.90%	0.67%	0.59%	2.42%	0.22%	0.37%	1.79%	0.87%
Lincoln Heights	0.32%	1.72%	2.21%	0.77%	0.00%	0.00%	0.50%	1.48%	0.62%	1.59%	0.32%	2.16%	0.97%
Metro Family	1.93%	1.82%	2.27%	2.14%	2.16%	0.27%	0.00%	0.00%	0.20%	3.67%	0.21%	1.67%	1.43%
Norwalk	1.50%	0.49%	3.07%	0.21%	1.65%	2.25%	1.57%	1.89%	0.00%	0.48%	3.93%	0.33%	1.44%
San Gabriel Valley	0.85%	3.19%	0.56%	0.81%	1.65%	1.09%	3.20%	2.89%	2.40%	2.05%	2.18%	0.53%	1.70%
Belvedere	3.95%	0.83%	2.74%	1.55%	0.29%	1.14%	2.09%	0.48%	1.05%	1.75%	3.07%	1.70%	1.71%
El Monte	2.06%	2.19%	3.16%	0.73%	1.40%	0.30%	0.35%	4.14%	2.92%	2.46%	0.67%	0.42%	1.80%
Florence	1.11%	0.00%	0.24%	3.70%	1.99%	1.60%	2.88%	0.34%	3.66%	0.24%	2.91%	3.87%	1.83%
Metro North	1.12%	4.58%	2.93%	0.56%	0.49%	0.43%	1.25%	0.99%	3.59%	6.36%	2.00%	2.88%	2.20%
Metro East	1.60%	4.77%	2.56%	2.03%	1.18%	2.48%	2.24%	0.86%	2.25%	3.85%	1.92%	0.36%	2.20%
Cudahy	2.99%	3.30%	1.90%	2.99%	1.17%	2.51%	4.22%	4.01%	0.46%	0.39%	0.20%	3.23%	2.28%
West Valley*	0.72%	3.56%	3.24%	2.55%	1.19%	2.90%	1.98%	4.23%	0.90%	5.62%	1.18%	0.86%	2.36%
South Central	2.65%	1.98%	3.14%	1.48%	1.53%	2.03%	1.78%	2.09%	1.74%	3.38%	3.02%	6.10%	2.48%
East Valley*	3.93%	1.64%	4.45%	1.81%	3.18%	3.42%	2.12%	1.06%	1.99%	1.55%	2.07%	1.94%	2.54%
Glendale	2.29%	4.57%	0.29%	1.71%	0.64%	2.00%	1.70%	2.75%	6.12%	3.50%	1.88%	4.42%	2.57%
Compton	3.51%	2.49%	2.63%	2.82%	2.61%	3.18%	2.53%	2.92%	3.51%	1.73%	2.17%	2.65%	2.75%
Pomona	2.51%	2.71%	5.75%	1.32%	4.33%	3.65%	1.00%	3.87%	3.06%	2.83%	1.23%	3.47%	2.98%
Exposition Park	6.37%	3.15%	1.50%	5.95%	5.04%	2.33%	1.19%	3.67%	1.69%	1.49%	2.03%	2.93%	3.20%
South Family	2.00%	3.51%	2.18%	5.38%	3.41%	1.90%	4.86%	4.38%	3.46%	3.75%	4.33%	1.00%	3.31%
Lancaster	2.64%	1.01%	4.11%	4.71%	3.86%	2.71%	2.92%	3.60%	6.97%	4.70%	1.34%	3.39%	3.41%
Southwest Family	2.55%	2.80%	5.30%	5.71%	5.02%	3.13%	1.33%	3.06%	3.01%	2.87%	3.45%	5.47%	3.68%
Pasadena	3.95%	1.42%	7.59%	5.38%	5.59%	3.28%	3.83%	7.28%	2.59%	5.78%	2.54%	1.40%	4.19%
West Los Angeles	7.17%	4.77%	1.68%	2.65%	2.35%	5.68%	4.73%	4.23%	5.53%	5.14%	5.74%	5.10%	4.47%
<b>Total</b>	<b>2.38%</b>	<b>2.31%</b>	<b>2.59%</b>	<b>2.71%</b>	<b>2.58%</b>	<b>2.09%</b>	<b>2.06%</b>	<b>2.61%</b>	<b>2.76%</b>	<b>2.71%</b>	<b>1.88%</b>	<b>2.33%</b>	<b>2.42%</b>

\*Includes branch office